



## **Symphony Village HOA After-Hours Emergency Call Policy**

In case of a fire, medical, or police emergency dial 911. If there is a community after-hours emergency such as a water leak in the Clubhouse, please call the after-hours emergency line. The emergency line is not to be used to contact Management to address matters that can be handled during regular business hours (Monday-Friday 8:00 a.m. - 4:30 p.m.)

**Below is the list of emergencies that require contacting the After-Hours Emergency Number for Clubhouse issues only:**

- No heat
- No air conditioning
- Gas leak
- No electricity
- Doors not able to be secured
- Water leaks
- Sewer back-up
- Roof leaks
- Swimming pool malfunction or contamination of blood or fecal matter (please note that the pool temperature is not considered an emergency)
- All other clubhouse emergencies
- Alarm system issues
- Fire – Dial 911 first

# **After-Hours Emergency Number**

# **410-670-4466**